

Resident care interactions in the palm of your hand

Telstra Health's CareKeeper app enables care staff to be clear on their list of tasks and allows them to document by the resident's side, providing more opportunity for a personalised connection.



Document at the point of care

- Document at the resident's side to increase one-on-one quality time.
- Access a resident's profile, summary care plan and progress notes at the point of care.
- Real-time capture of information in the form of charts and progress notes.
- View and search resident information to quickly understand their preferences and needs.

Streamline care delivery



Streamline care activity workflows with the most urgent tasks brought to the surface.



Easily view which tasks are still due to be completed if called away or for staff on the next shift.



Quickly identify what care needs to be actioned through the use of iconography.



Complete charts and observation rounds for multiple residents to reduce the time spent on documentation.

One source of truth

- Part of a comprehensive residential software suite that includes medication management, family communication, funding and resident administration features.
- One source of truth between Telstra Health's clinical and care software, Clinical Manager, and CareKeeper to reduce duplicate data entry, maintain unique business practices, and enable comprehensive reporting.
- Information captured flows to Clinical Manager which can be used as evidence for funding requirements.

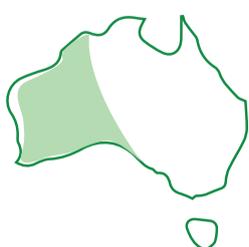


Ease of use with minimal training

- Easy to use and navigate with a clean design and illustrative icons throughout.
- Quick to implement with minimal staff training required, even for new or contract staff members.
- Co-designed with clients to ensure a positive user experience.

Innovative technology and security features

- Offline capability to ensure the app can be used even in Wi-Fi blackspots.
- Data is stored securely within Australia via Microsoft's trusted Azure cloud platform.
- Best-practice security features such as unique log in credentials, access based on role type, and automatic log out after a set period of inactivity.
- Highly scalable and performance tested with 60,000 residents for over 200 organisations.



Focused on the Australian market

- Telstra Health is proudly Australian owned, operated and focussed.
- Large, Australian based team to prioritise and respond quickly to government changes and provider needs.
- Strong capital backing to continue investing to meet evolving compliance and funding regulations.

To find out more

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Scan the QR code for more information

