



Telstra Health – Year in Review 2020

<h3> Aged & Disability</h3> <p>Supported:</p> <ul style="list-style-type: none"> 62K residential aged care beds 250+ community aged care and disability support providers 	<h3> Dr Foster (United Kingdom)</h3> <p>Supported:</p> <ul style="list-style-type: none"> 71 UK hospitals 660 customer reports 199,647 people to access the Healthcare Intelligence Portal 	<h3> Pharmacy (Fred IT Group)</h3> <ul style="list-style-type: none"> 800K+ original electronic prescriptions generated by prescribers since May 2020 6,100+ doctors prescribed an electronic prescription 3,600+ Pharmacies dispensed an electronic prescription
<h3> National Cancer Screening Register</h3> <ul style="list-style-type: none"> 300,000 calls answered from screening participants, health professionals and laboratories 3m bowel screening kits issued to screening participants 2020 Released an online portal for health professionals and laboratories 		<h3> Advisory Services</h3> <ul style="list-style-type: none"> Launched Advisory Services business in November 2020 Lymphoma Australia Commenced first Advisory Services engagement with Lymphoma Australia
<h3> Communicare</h3> <ul style="list-style-type: none"> Over 50% used by Aboriginal Medical Services (AMS) Assisted 8000+ healthcare professionals Covers >400K medical records 	<h3> Virtual Care Solutions</h3> <p>Supported:</p> <ul style="list-style-type: none"> 345 providers 32,861 patients 12,867 video calls 	<h3> BRILLIANT CONNECTED WOMEN in digital health</h3> <ul style="list-style-type: none"> 550+ new members and growing, after the network launched in October 2020 #H4DH 363 registered to Telstra Health's first digital health hackathon, Hack for Digital Healthcare
<h2> Hospitals & Connected Health</h2>		
<h3> Secure Messaging & Argus</h3> <ul style="list-style-type: none"> 10.2m messages sent & received* 540+ new customers to Secure Messaging 470 migrations of Argus software completed <p><small>*for customers of Argus/Connecting Care, ReferralNet, FAST Forms and Medinexus</small></p>	<h3> Secure Messaging Directories for 2020</h3> <ul style="list-style-type: none"> 8,757 Practitioner records updated 1,572 Customer sites updated 3,048 Secure Messaging endpoints updated 	<h3> Patient Flow Manager & Queue Manager</h3> <ul style="list-style-type: none"> 8 Patient Flow Manager Health Service upgrades 51 hospitals serviced 2 Queue Manager upgrades
<h3> Patient Flow Manager, Queue Manager and Health Central</h3> <ul style="list-style-type: none"> 28 new customer contracts 125 hospital providers using the solutions 	<h3> Support queries</h3> <ul style="list-style-type: none"> 29,298 cases closed off 2,135 upgrades performed^ <p><small>^ Argus, EMR, EPD, Health Central, Patient Flow Manager and Queue Manager</small></p>	<h3> Electronic Medical Record (EMR)</h3> <ul style="list-style-type: none"> 3 large hospital upgrades to our current version of EMR V20/V21 11 minor releases of EMR V20 into our hospital network

Sectors

