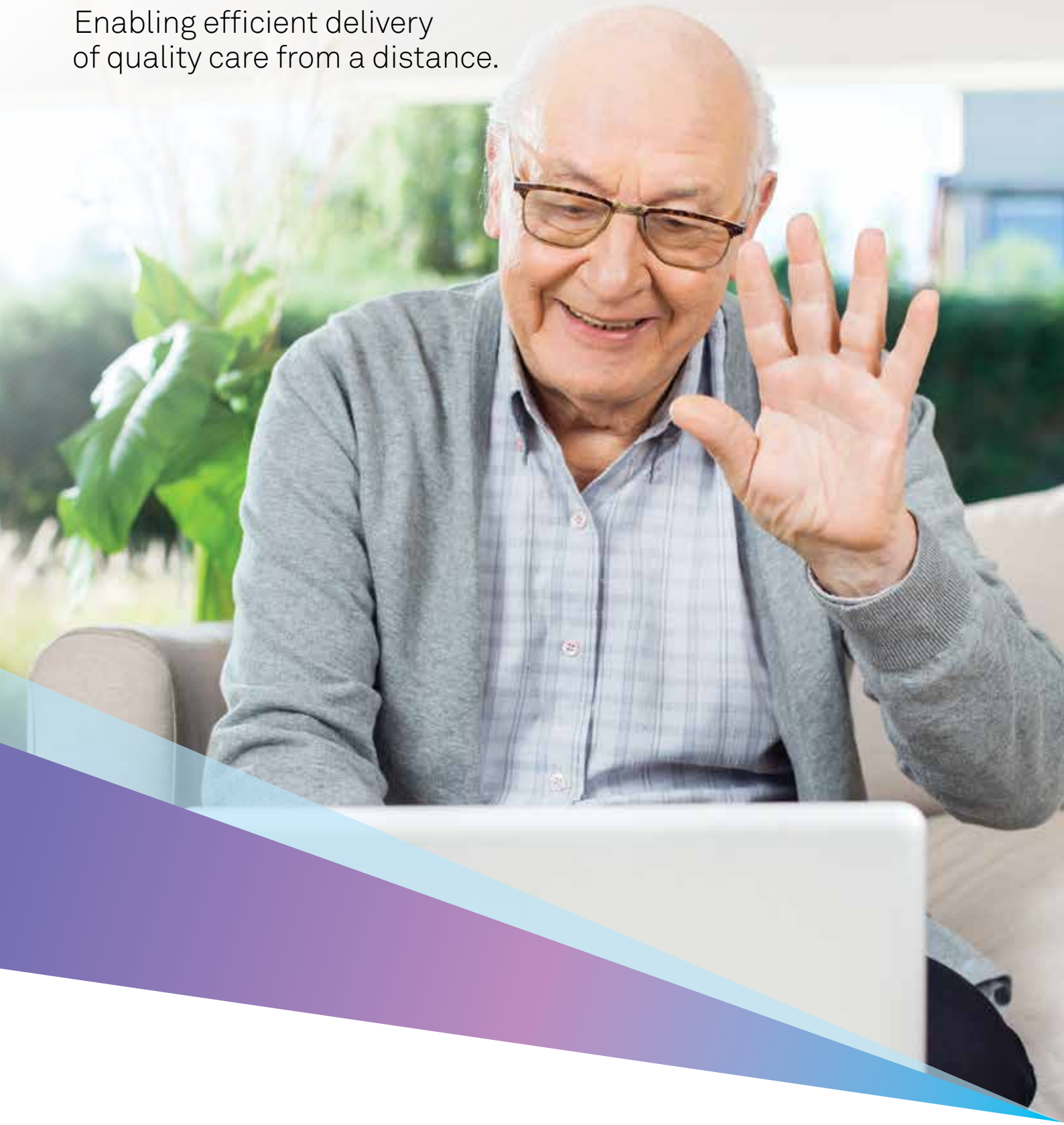


MyCareManager

Enabling efficient delivery
of quality care from a distance.



Connect clients, families and care teams to provide better support at home

As more Australians choose to receive ongoing care in their homes, MyCareManager helps your organisation to provide a more integrated and efficient service.

MyCareManager helps your organisation work smarter by:

- Enabling the delivery of more services remotely, resulting in less travel and increased efficiency as well as supporting resourcing challenges
- Improving your observation and monitoring capacities with a single view of client information that helps better coordinate care between teams
- Accessing real-time client data and alerts to support early intervention and improve responsiveness to adverse situations
- Empowering your clients to take a proactive role in their health and wellbeing by giving them access to key information and the ability to quickly contact care teams when they need them
- Improving collaboration between clients and their families, colleagues and external medical specialists through video conferencing

MyCareManager supports your clients through:

- Increased visibility of healthcare information and real-time biometric readings to help them proactively monitor their health and wellbeing
- Improved remote observation and monitoring of conditions which can help reduce hospital admissions and entry into costly institutionalised care
- Online interaction, collaboration and video conferencing to help reduce isolation
- Involving family members in their care via direct sharing of health information
- Simplified communication and collaboration with external healthcare providers and specialists

Applications of MyCareManager

Consumer directed care

Provide a client statement on the portal and make it easier for clients to choose to spend funds from their budget with your organisation

National Disability Insurance Scheme (NDIS)

Clients can use MyCareManager to supply the information they need to request services from you as funded by the NDIS, and track expenditure against their budget.

Chronic disease management

Remote monitoring of chronic conditions and timely intervention when needed can help improve client prognosis.

Medication management

The safe administration of medications with information and alerts to notify clients when medication needs to be taken.



A powerful, integrated care at home solution

With that four key modules can be implemented together or individually.



MYCAREMANAGER COMPANION

A personalised tablet-based platform with a simple interface to help overcome challenges associated with using touch-screen tablet technology. It can be configured to suit different digital literacies, physical condition or cognitive challenges. It enables personalisation for each user including their contacts, applications and personal accounts.



PORTALS

Help you organise key information for the client, their family and the care provider.

The Client Portal provides a real time dashboard of the client's health information, accessible from any internet-enabled device. It allows personalisation of the information provided to clients including medication details, service schedules and care plans.

The Provider Portal provides detailed dashboards of key client information such as health readings and care plans, in easy to digest formats to support staff in providing the best care for their clients. Staff can set up alerts to remind their clients of medication to take, set up health journals and data collection forms for their client's condition.



VIDEO

A secure conferencing system that is accessed via the MyCareManager Client Application. It enables your care teams to quickly contact clients to provide a timely response when required, discuss care plans and objectives, assist with medications, observe wounds or discuss abnormal health readings. It also supports case conferencing between team members to reduce time and travel expenses.



MONITORING

Collects data from medical devices such as weighing scales, blood glucose monitors, thermometers, blood pressure monitors and pulse oximeters via the MyCareManager Client Application. This enables staff to remotely monitor their clients.

This module also provides support for the management of clients with chronic conditions, automatically producing alerts for abnormal readings so staff can intervene in a timely manner to improve health outcomes. In addition staff can provide notifications and reminders to their clients for key activities such as completing health surveys or taking medications.

The health monitoring system is supported by:

The MyCareManager Client Application

The app helps your clients proactively manage their health and wellbeing. It enables them to easily complete their health readings and other scheduled tasks, reminds them to take their medications, complete key activities and health surveys.



Integration Engine

Built in line with the internationally recognised FHIR standard, the integration engine enables real-time extraction of information from Client Management Systems which are also using FHIR. This is then made available on the MyCareManager Portals. Client Portal information can also feedback into the Client Management System.

Wound management

Coordinate remote wound care which connects clients by video to qualified specialists

Case conferencing

Connect the entire medical team across a client's medical and support network via video.

Hospital in the home

Provide a virtual healthcare system linking disconnected records to deliver an integrated acute care service in the home.

Remote medical consultation

Enabling healthcare professionals to consult without needing to travel long distances, and clients can avoid long waiting lists.

About Telstra Health

Telstra Health is the largest Australian-based provider of health software and solutions for the hospital, pharmacy, aged, community care, and disability sectors. Our goal is to improve lives through connected healthcare by enabling healthcare providers to integrate and personalise care. Our solutions support the healthcare sector to improve the quality, safety and efficiency of the healthcare they deliver.

Telstra Health's unique footprint of digital health solutions spans across the healthcare ecosystem. We provide software solutions to approximately 100 public and private hospitals and 500 residential aged and community care providers around Australia. Our joint venture, Fred IT, enables more than 260 million prescriptions to be sent electronically from 22,000 GPs to almost 4,850 pharmacies per year, and our Communicare solution is the most used system by Aboriginal Medical Services, managing medical records of more than 400,000 Indigenous Australians across 220 remote, rural and urban locations.

Digital health has an important role to play in addressing the changing needs of the healthcare sector. We are committed to providing digital health solutions that shape a connected future for healthcare.

To find out more

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